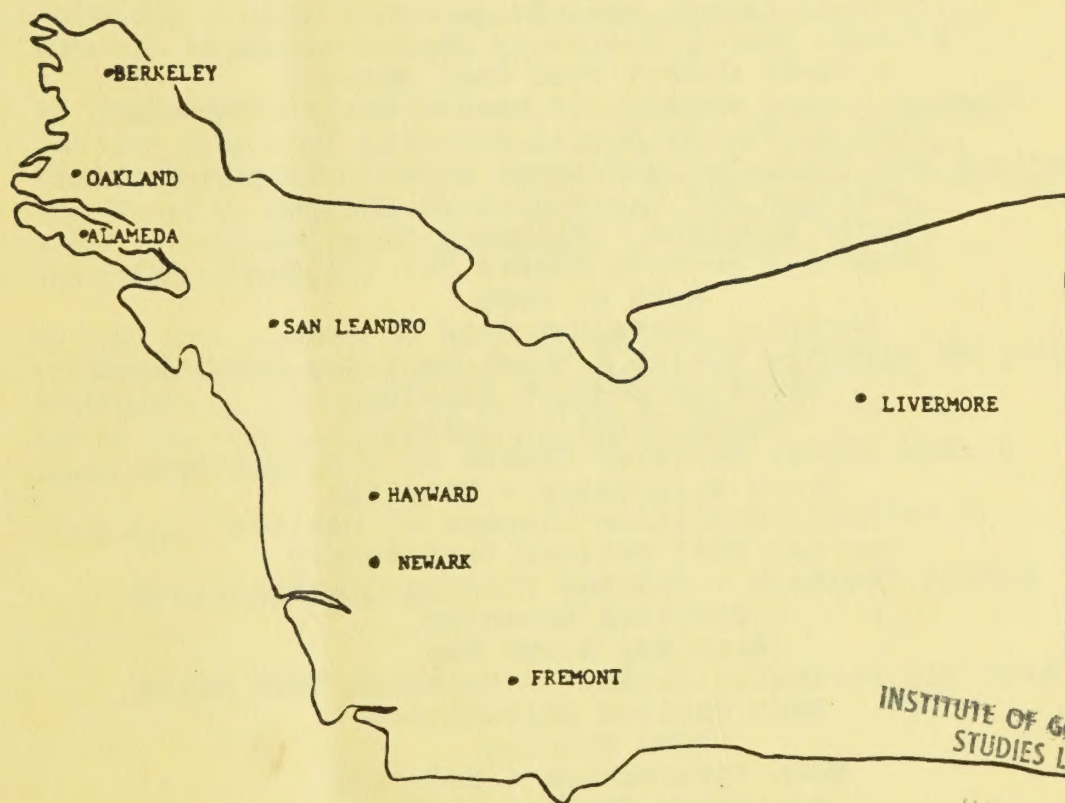


Emergency Services Network of Alameda County



• RICHMOND



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A Resource Guide to Emergency Shelters – Voucher Programs

"A Coalition of agencies and individuals concerned with the needs of the homeless."

EMERGENCY SERVICES NETWORK OF ALAMEDA COUNTY

MEMBERS

A Central Place
A Safe Place
Norma Abellar
Alameda County Training & Employment Board/
Associated Community Action Program (ACTEB/ACAP)
Alameda County Anti-Hunger Coalition
Alameda County Emergency Food Coalition
Alameda County Food Bank Network
Alameda County Network of Mental Health Clients
Alameda County Social Services Agency
American Red Cross-Oakland/South Alameda County Chapter
American Red Cross-Alameda Chapter
Eddie Anderson - Fairmont Hospital
Bananas - Housing Rights for Children
Ruth C. Beem
Berkeley Emergency Food Project
City of Berkeley Health & Human Services Department
Berkeley Support Services
Booth Memorial Center
Bresee Center Berkeley Church of the Nazarene
Carol Brizzolara - Cityline
Catholic Charities Diocese of Oakland
Central East Oakland Food Pantry
Robert Chastain - Oakland Housing Organizations
Choosing Humanism
East Bay Brown Bag
East Bay Perinatal Council - Outreach Task Force
East Oakland Switchboard
ECHO Housing
Eden Information & Referral
Emergency Shelter Program
Family Crisis Center
Marjorie Gray

(Members continued on inside of back cover)

Membership in the Emergency Services Network (ESN) is open to any individual or organization providing or having an interest in the provision of emergency services for the homeless in Alameda County. General meetings are held on the first Thursday of every month. Annual membership fee is \$10.00. For more information, please call the ESN office at 451-3132. Thank You.

86 01217



Emergency Services Network of Alameda County

c/o United Way, 1212 Broadway, 15th Floor, Oakland, CA 94612 • 415/451-3132

April 1986

The Emergency Services Network (ESN) of Alameda County is a voluntary coalition of over 65 organizations and individuals concerned with the provision of emergency services for the homeless in Alameda County.

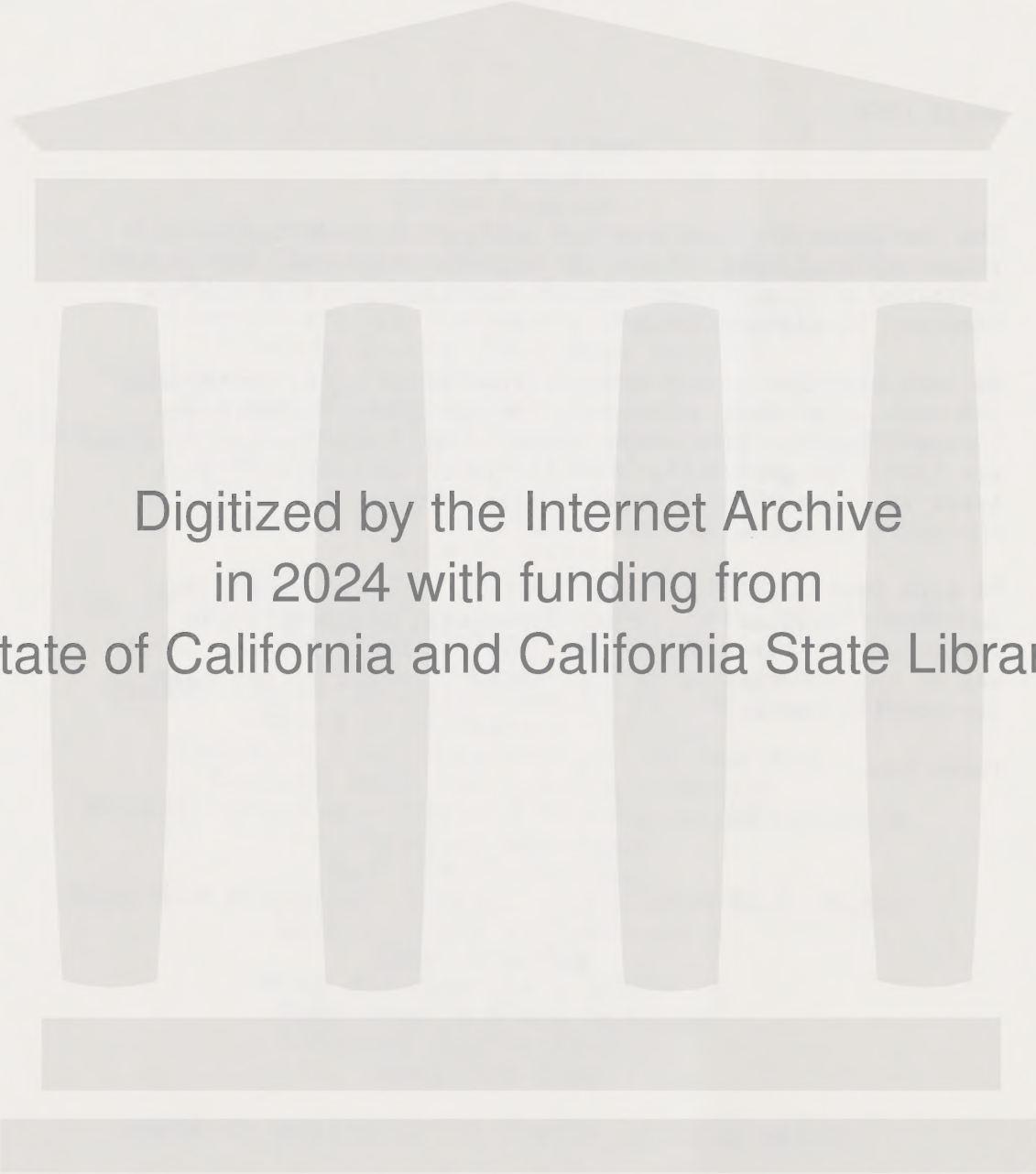
We have compiled an Information & Referral Guide containing the most up-to-date information on Emergency Shelters and Voucher Programs in Alameda County. Shelters/Voucher Programs are listed by geographic area for your convenience. This guide is intended to be used solely by providers to aid in the referral process.

We hope this guide is of help to you. Please contact Fran Biderman, Coordinator, or Art Greenberg, Administrative Assistant, at 451-3132, if you learn of new services, or if any of the information in this guide changes, or has been incorrectly stated.

Thank You.

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RICHMOND

Name: RICHMOND RESCUE MISSION
200 MacDonald Avenue
Richmond, CA 94801
233-5333

Intake Hours: 7 am - 4 pm for women and families. If space available,
men can enter until 7:30 pm.

Area Served: No limitations.

Length of Stay: 1 week - occasional extensions available.

Clients Served: Men, women, and families.

Bed Capacity: 188 - about 15 family rooms, 18 single women rooms, and
the rest for single men.

Other: Couples must have a marriage license to share a room.
Attendance at services required. Meals served.

BERKELEY

Name: BERKELEY SUPPORT SERVICES
Office: 2100 Martin Luther King Jr. Way, Berkeley, 94710
Shelter: 711 Harrison at 4th, Berkeley
Office: 848-3378
Shelter: 526-9963

Intake Hours: 10 am - 4 pm, Monday, Tuesday, & Thursday.
12 noon - 4 pm, Wednesday.
10 am - 3 pm, Friday.
6 pm - 8 am - shelter opens, call for intake.

Area Served: Alameda County

Length of Stay: 30 day maximum

Clients Served: Men, women, and families.

Bed Capacity: 60 - rooms for 3 families, rest of beds for men and women.

Other: Clients must leave the shelter during the day.
\$4.00 fee per night at shelter.
Three types of contracts available:
Pre-payment; credit, if client is expecting funds;
on-site work, to cover shelter costs.

Name: HELP - EMERGENCY AID PROGRAM
2100 Martin Luther King Jr. Way
Berkeley, CA 94704
848-3378 - Office at Berkeley Support Services
841-0881 - Office at Bay Area Interfaith Council

Intake Hours: 1 - 3 pm, Monday thru Friday

Area Served: Alameda County

Clients Served: Families, women with children, and single women.

Bed Capacity: Vouchers for food and shelter, approximately 25
bed nights/month.

Other: Primarily placed in Berkeley Support Services
shelter.

Name: SALVATION ARMY
1810 6th Street
Berkeley, CA 94710
549-3426

Intake Hours: 1 pm - 5 pm

Area Served: Berkeley, Albany, and Kensington.

Length of Stay: 1 - 3 nights

Clients Served: Limited income, people with emergency problems.

Bed Capacity: Vouchers

Other:

OAKLAND

Name: A SAFE PLACE
P.O. Box 275
Oakland, CA 94604
Business: 444-7255 Crisis: 536-7233

Intake Hours: 9 am - 9 pm - Monday through Friday.
No intake on weekends.

Area Served: Alameda County

Length of Stay: Maximum of 8 weeks.

Clients Served: Battered women and their children.

Bed Capacity: 20

Other: Meals served. Crisis number may be used as hotline
to aid in finding shelter at any time.

Name: AMERICAN RED CROSS
OAKLAND/SOUTH ALAMEDA COUNTY CHAPTER
2111 East 14th Street
Oakland, CA 94604
5332321

Intake Hours: 8:30 am 4:30 pm, Monday - Friday
24 hour phone answering service

Area Served: Alameda County, excluding Cities of Alameda,
Albany, and Berkeley.

Length of Stay: Casework basis

Clients Served: Service Personnel, Victims of Disaster, Aged and
Handicapped Victims of Crime.

Bed Capacity: Vouchers for motels

Other: Branch Offices in Hayward, Livermore, & Fremont.
See listings under those cities for more information.

Name: EAST OAKLAND SWITCHBOARD
1909 73rd Avenue
Oakland, CA 94621
569-6369

Intake Hours: 10 am - 5 pm, Direct Services
10 am - 9 pm, Phone answering service

Area Served: Alameda County

Length of Stay: 3-5 days maximum

Clients Served: Individuals and families in crisis.

Bed Capacity: Vouchers for housing at local motels (15 families/month)
when available, and emergency food.

Other:

Name: MISSION SAFE
5424 East 14th Street
Oakland, CA 94601
436-6633

Intake Hours: 8 am - 5 pm

Area Served: Alameda County

Length of Stay: 30 days average.

Clients Served: Individuals and families in crisis.

Bed Capacity: 30 beds for singles and families.

Other: Some placement in private homes. Meals served on a
limited basis (when food is available).

Name: PENIEL MISSION
722 Washington Street
Oakland, CA 94607
452-3758

Intake Hours: Clients sign in at 7 pm. Closed Wednesdays.

Area Served: No limitations

Length of Stay: 4 night maximum within one month.

Clients Served: Single Men

Bed Capacity: 30

Other: Clients must attend services, and must leave mission early in the morning for the day. Dinner served.

Name: ST. VINCENT DE PAUL SOCIETY
9235 San Leandro Street
Oakland, CA 94603
638-7600

Intake Hours: 9 am - 3 pm, Monday thru Friday.
Closed Wednesdays.

Area Served: Alameda County

Length of Stay: Varies depending on chapter.

Clients Served: Clients must have no income.

Bed Capacity: Limited Vouchers for housing.

Other: Food Provision is the major service.

Name: SALVATION ARMY
810 Clay Street
Oakland, CA 94607
451-5547

Intake Hours: 8 am - 5 pm

Area Served: Alameda and Contra Costa Counties.

Length of Stay: Maximum of 21 days.

Clients Served: Mainly families with children, no single men.

Bed Capacity: 40

Other: Residents must be off premises from 9:30 am
to 11:45 am, and 1 pm - 4 pm.

Name: TRAVELERS AID SOCIETY OF ALAMEDA COUNTY
1515 Webster Street
Oakland, CA 94612
444-6834

Intake Hours: 9 am to 4 pm, Monday thru Friday.

Area Served: Alameda and Contra Costa Counties

Length of Stay: Maximum of 7 days.

Clients Served: New settlers and non-residents in crisis.

Bed Capacity: Vouchers for 40 bed nights/month when available.

Other:

Name: WOMEN'S REFUGE
P.O. Box 3298
Berkeley, CA 94703
547-4663 CRISIS: 849-2314

Intake Hours: 1 pm - 10 pm

Area Served: Primarily Alameda county.
Shelter is located in Oakland.

Length of Stay: 30 days, with extensions possible

Clients Served: Battered women, women in crisis and their children.

Bed Capacity: 18

Other: Must be out of shelter 9 a.m. to 4 p.m. Fee is \$1.50 per woman and \$.25 per child/\$5 deposit when possible.
Meals served.

ALAMEDA

Name: AMERICAN RED CROSS
ALAMEDA CHAPTER
2017 Central Avenue
Alameda, CA 94501
522-7711

Intake Hours: 8:30 am - 4:30 pm, Monday - Friday
24 hour phone answering service

Area Served: City of Alameda

Length of Stay: Casework basis

Clients Served: Victims of Crime, Domestic Violence, Disaster,
Service Personnel, Exceptional Cases.

Bed Capacity: Vouchers for Motels

Other: Vouchers for food, Emergency BART Tickets,
Limited financial assistance for transportation,
Motor Service for medical appointments.

Name: UNITED PILIPINOS OF ALAMEDA
2200 Central Avenue, Room 206
Alameda, CA 94501
Monday through Friday, 8:30 am - 5 pm = 522-6420
Monday through Friday, 5 pm - 8:30 pm = 521-7270
Saturday and Sunday, 9 am - 7 pm = 521-7270

Intake Hours: Monday thru Friday, 8:30 am - 8:30 pm
Saturday and Sunday, 9 am - 7 pm

Area Served: Alameda City and County

Length of Stay: Average 14 days.

Clients Served: Women and their minor children, families, or single women in crisis.

Bed Capacity: 12

Other: Meals served.

SAN LEANDRO

Name: SAN LEANDRO HELP CENTER (Davis Street)
1190 Davis Street
San Leandro, CA 94577
635-8200

Intake Hours: 10 am - 4 pm, Monday thru Friday

Area Served: Alameda County

Length of Stay: Usually two nights

Clients Served: Primarily families & single women, sometimes single men.

Bed Capacity: Vouchers for about 24 room nights/month.

Other:

HAYWARD

Name: AMERICAN RED CROSS
OAKLAND/SOUTH ALAMEDA COUNTY CHAPTER
21328 Mission Blvd.
Hayward, CA 94541
5816262

Intake Hours: 8:30 am - 4:30 pm, Monday - Friday
24 hour phone answering service

Area Served: San Lorenzo, Castro Valley, Hayward, parts of
San Leandro.

Length of Stay: Casework basis

Clients Served: Service Personnel, Victims of Disaster, Aged and
Handicapped Victims of Crime.

Bed Capacity: Vouchers for motels

Other: This is the Central Alameda County Region Branch
Office of the Oakland/South Alameda County Chapter.

Name: EMERGENCY SHELTER PROGRAM
22634 - 2nd Street, Suite 205
Hayward, CA 94541
Office: 581-5626 CRISIS: 786-1246

Intake Hours: 24 hours

Area Served: Entire Bay Area

Length of Stay: 7 - 30 days.

Clients Served: Women and children, no males over 12 years old.

Bed Capacity: 35 (to go to 40).

Other: Meals served.

Name: HUMAN OUTREACH AGENCY
25336 Mission Blvd.
Hayward, CA 94544
582-1171

Intake Hours: Prefer calls after 3 pm

Area Served: Southern Alameda County (San Leandro & South).

Length of Stay: Depends on individual case.

Clients Served: Adult men only.

Bed Capacity: Currently 6, plans to expand to 16.

Other:

Name: SALVATION ARMY
430 A Street
Hayward, CA 94541
581-6444

Intake Hours: Monday thru Friday, 9 am - 12 pm, 1 pm - 4 pm.

Area Served: Hayward

Length of Stay: 1 - 5 nights.

Clients Served: Hayward residents: Primarily single women or families,
single men on occasion.

Bed Capacity: Vouchers for 250 families/month.

Other:

NEWARK

Name: SALVATION ARMY
37365 Ash Street
Newark, CA 94560
P.O. Box 8286
Fremont, CA 94537
537-8286

Intake Hours: 1 pm - 4 pm, Monday - Friday
Other times by appointment.

Area Served: Tri-Cities

Length of Stay: 1 - 3 nights.

Clients Served: Limited income, people with emergency problems.

Bed Capacity: Vouchers for 10 families/month

Other:

Name: SECOND CHANCE
6214 Thornton Avenue
Newark, CA 94560
792-4357

Intake Hours: 8:30 am - 9 pm

Area Served: No limitations

Length of Stay: 7 day maximum

Clients Served: Single Adults and families

Bed Capacity: 15

Other:

FREMONT

Name: AMERICAN RED CROSS
OAKLAND/SOUTH ALAMEDA COUNTY CHAPTER
38156 Martha Avenue
Fremont, CA 94536
796-0222

Intake Hours: 8:30 am - 4:30 pm, Monday - Friday
24 hour phone answering service

Area Served: Fremont, Newark, Union City

Length of Stay: Casework Basis

Clients Served: Service Personnel, Victims of Disaster, Aged and
Handicapped Victims of Crime . . .

Bed Capacity: Vouchers for Motels

Other: This is the Washington Township Region Branch Office
of the Oakland/South Alameda County Chapter.

Name: SAVE, Inc.
Shelter Against Violent Environments
P.O. Box 8283
Fremont, CA 94537
794-6056 = Office (8 am - 10 pm)
794-6055 = Crisis line (24 hours)

Intake Hours: 8 am - 10 pm, emergencies after hours.

Area Served: Primarily Tri-Cities: Fremont, Newark, Union City.
Secondary: Remainder of Alameda County.

Length of Stay: 30 - 90 days

Clients Served: Battered Women and their children.

Bed Capacity: 24 (includes cribs)

Other: Vouchers provided for one family a weekend for
Tri-Cities residents.

Name: TRI-CITY VOLUNTEERS, INC.
611 Olive Avenue
Fremont, CA 94538
651-8870

Intake Hours: Client must phone agency between 8 am and 5 pm,
Monday thru Friday.

Area Served: Southern Alameda County

Length of Stay: 7 day maximum

Clients Served: Primarily serves families but services also available
for single individuals.

Bed Capacity: Vouchers for housing.

Other: Also has emergency food.

LIVERMORE

Name: AMERICAN RED CROSS
OAKLAND/SOUTH ALAMEDA COUNTY CHAPTER
373 North "L" Street
Livermore, CA 94550
4433910

Intake Hours: 8:30 am - 4:30 pm, Monday - Friday
24 hour phone answering service

Area Served: Livermore, Twin Valley Area

Length of Stay: Casework basis

Clients Served: Service Personnel, Victims of Disaster, Aged and
Handicapped Victims of Crime.

Bed Capacity: Vouchers for motels

Other: This is the Twin Valley Region Branch Office of the
Oakland/South Alameda County Chapter.

Name: EMERGENCY FUND CENTER
2564 Old First Street
Livermore, CA 94550
447-4186

Intake Hours: Monday, Wednesday, and Friday: 11 am - 3 pm

Area Served: Livermore and Amador Valley

Length of Stay: 1 night

Clients Served: Livermore and Amador Valley residents

Bed Capacity: Housing vouchers for local motel.

Other: Also distributes food baskets, clothing,
emergency supplies (e.g. gas, medicine).

Name: FAMILY CRISIS CENTER
823 Rincon
Livermore, CA 94550
449-1664

Intake Hours: 9 am - 5 pm, Monday thru Friday

Area Served: Tri-Valley Area (Dublin, Pleasanton, Livermore)

Length of Stay: 60 days.

Clients Served: Men only.

Bed Capacity: 6

Other: For individuals who can afford, charge \$7.00 a night
per room. Also has food available.

Name: SALVATION ARMY - LIVERMORE
(Through the Livermore Police Department)
1050 S. Livermore Avenue
Livermore, CA 94550

Intake Hours: 24 Hours - 7 days a week.
(Ask for Watch Commander)

Area Served: Primarily Livermore residents.

Length of Stay: 1-2 nights.

Clients Served: Individual with no other resources.

Bed Capacity: Vouchers

Other: Vouchers available for emergency housing, food, medicine,
clothing, furniture, gas and transportation as needed and
available.

Name: SHEPHERD'S GATE
1639 Portola Avenue
Livermore, CA 94550
449-0163

Intake Hours: 24 Hours

Area Served: Southern Alameda County, primarily Dublin, Pleasanton,
San Ramon.

Length of Stay: 3 weeks maximum

Clients Served: Women & Children, no boys over 10 years old.

Bed Capacity: 16

Other: Bible study required nightly.

Name: TRI-VALLEY HAVEN FOR WOMEN
P.O. Box 2190
Livermore, CA 94550
449-5845 = Business
449-5842 = Crisis

Intake Hours: 24 Hours, 7 days a week.

Area Served: Primarily Livermore, Pleasanton, Dublin, and
other South County cities.

Length of Stay: 30-45 days

Clients Served: Women and children who are victims of domestic violence
and sexual assault.

Bed Capacity: 16

Other: Tri-Valley Haven also runs a Second Stage Housing Program
for Tri-Valley clients only.

EMERGENCY SERVICES NETWORK OF ALAMEDA COUNTY

MEMBERS - Continued

HELP-Emergency Aid Program
Bill Hall - Social Services Agency
Charles W. Hill - Social Services Agency
Human Outreach Agency
Norman L. Johnson - Citizens Neighborhood Assistance Program
Chuck Lawrence - Social Security Administration
Mike Lippitt - Alameda County Mental Health Services
Ann McStay
Mental Health Association of Alameda County
Mercy Retirement & Care Center
Mission S.A.F.E.
City of Oakland Office of Community Development
Oakland Peniel Mission
The Rebound Network
Rescue Mission for Needs
Salvation Army Center for Social Services
St. Paul's Episcopal Church
St. Vincent de Paul Society
Second Chance
Shelter Against Violent Environments
Shepherd's Gate
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United Way of the Bay Area
Veterans Administration Berkeley Outpatient Clinic
Veterans Assistance Center
Vietnam Veterans Outreach Center
Volunteer Center of Alameda County
Volunteers of America
Women's Refuge

